



NEVER
give your PIN
number to
anyone at any
time. **Even Us!**

Phishing scams use 'spoofed' e-mails and fraudulent phone numbers and web sites designed to fool recipients into divulging personal financial data.

PointBank will **NEVER** contact you by any method asking for your PIN or account numbers. If you should receive any such request, not just from PointBank, but from any institution, you should **NOT** respond. No matter how official it may seem, this is a phishing scam to obtain your personal information and not a communication from any legitimate business. PointBank will **NEVER** ask for your debit, credit, account or PIN numbers via e-mail, text message or phone.

NEVER use a link provided in an e-mail to get to any web page. If you want to go to a web site, it is best to open your internet browser and manually type in the legitimate address of the web page you wish to visit. Likewise, **NEVER** call a phone number provided in such an e-mail or phone message. If you do not know the legitimate number for the business, please look it up in the phone book.

ALWAYS be sure you know who you are giving your personal information to. If you should be the recipient of such a request, in any form, call PointBank's main numbers at 940.686.7000 or 972.434.3200 or contact your personal banker. Your best safeguards against phishing scams are to be careful and to be aware.



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